



Accessing the Clinical Patient Management System (CPMS)

This document explains how to request access to **CPMS**. To be able to start the first requirement is an **EU Login**. In order to register for one first go to <https://cpms.ern-net.eu/login/> and click on the link **to create an EU login**

Secure Login

You can Login to the CPMS ERN through the EU Login Authentication Service.

➔ **Login via EU Login**

- Only authenticated users (EU Login) can access or request access to CPMS. To create an EU Login [click here](#).
- Only authorised users (SAAS) can access CPMS. To request authorisation to use CPMS [click here](#).
- To access or request access to the ERN Collaborative Platform (ECP) [click here](#).

Once you arrive at the site fill in the information in each of the boxes and click on **Create an account** at the end

[Help for external users](#)


First name

Last name



E-mail

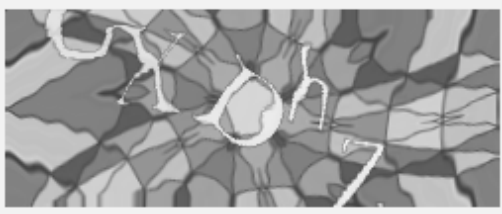
Confirm e-mail

E-mail language

English (en) 

Enter the code



By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

Create an account

Once the EU Login has been created you are ready to request access to CPMS. Go back to the login page for CPMS on <https://cpms.ern-net.eu/login/>. This time click on the link to **request authorisation to use CPMS**

Secure Login

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- Only authorised users (SAAS) can access CPMS. To request authorisation to use CPMS [click here](#).
- To access or request access to the ERN Collaborative Platform (ECP) [click here](#).

Once you arrive at the site click on the **Request access** button

European Commission

Saas - Authorization System

European Commission > DG Health and Food Safety > Saas

Home

Request access User Data details

Select an application

On the page that appears select **CPMS** in the Application box

New application access

The screenshot shows a multi-step process with four tabs: 1. Select application, 2. Select organisation, 3. Select access profile, and 4. Recap and Submission. The first tab is active. Below it, there is a form with a label 'Application' and a dropdown menu. The dropdown menu is open, showing a list of application names: [No value selected], AAC, AAC - Food Fraud, Cosmetic Products Notification Portal, Cosmetic Products Notification Portal (readonly), CPMS (highlighted with a red box), EIPAHA, Eucg reporting, EUCoding, and European Reference Networks.

Once selected click on **Step 2 : Select an organisation**, to proceed

Step 2 : select an organisation →

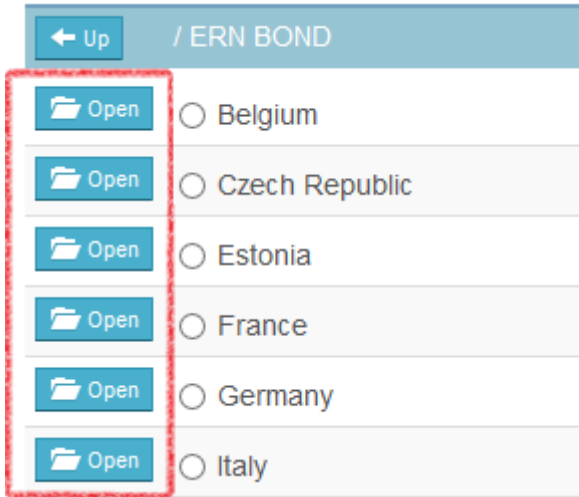
On the **Select Organization** page you need to select which ERN you wish to request access for by clicking on **Open** next to it. **You do not need to click in the circle until the very last step when you select your healthcare provider*

New application access

The screenshot shows the second step of the process, 'Select organisation'. It has a progress bar with four tabs: 1. Select application, 2. Select organisation (active), 3. Select access profile, and 4. Recap and Submission. The main content area has a heading 'Please choose your Department:' followed by a radio button for 'Internal Organisation'. Below that, it says 'Or one of the Organisations below:' and '*Organisations'. There is a dropdown menu for 'records per page' set to '25'. Below that, there is a table of organizations with 'Open' buttons next to them. The 'Open' buttons for ERKNet, ERN BOND, and ERN CRANIO are highlighted with a red box.

! It is technically possible to proceed to step 3 after just selecting the ERN. Please note that doing this will result in the request being rejected. No account can be activated without selecting the Country and Healthcare Provider. Please see below

After clicking **Open** you need to select which country your Healthcare Provider is located in. Again you select this by clicking **Open**

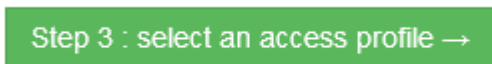


Finally you select your HealthCare provider by clicking in the small circle next to its name



Showing 1 to 2 of 2 entries

Once selected you click on **Step 3 : select an access profile** to continue



On the **Select access profile** page you need to select which type of access profile you are requesting. You do this by clicking in small box next to it. Multiple roles can be selected

Create user access

1 Create user 2 Select organisation 3 Select access profile 4 Recap and Submission

*Access Profile

Name	Status	Description
<input type="checkbox"/> Coordinator		handles requests for assistance from ERN and has access to KPIs
<input type="checkbox"/> Dispatcher		handles requests for assistance on behalf of Coordinator
<input type="checkbox"/> HP		healthcare professional available to participate in or lead panels
<input type="checkbox"/> Researcher		can create or consult queries or reports on the anonymised data from the ERN
<input type="checkbox"/> User		Don't select user profile

When done you click on **Step 4 : type a comment** to continue

Step 4 : type a comment →

On the final page you will see a summary of what you have selected in previous steps. You can write a comment to the person who is going to validate the access request. *This is not mandatory*

New application access

1 Select application 2 Select organisation 3 Select access profile 4 Recap and Submission

Summary

Application	CPMS
Organisation	BE01 - Universitair Ziekenhuis Antwerpen
Access Profile	user

Comments

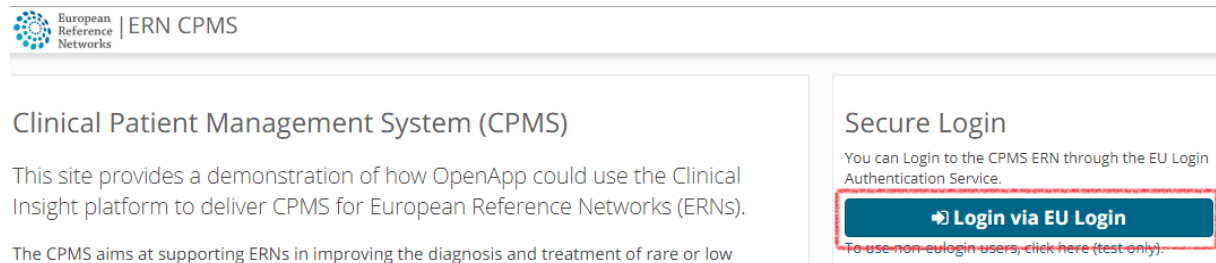
Before submitting
A request to get access to an application will be validated by the administrators, this is a manual process and can take a few days.

When you are ready click on **Submit request access**

Submit request access

Clicking the Submit request access button will notify the coordinator of the ERN you requested access to and he or she will either accept or reject the request.

Once the access has been accepted you can access CPMS by going to <https://cpms.ern-net.eu/login/> and selecting **Login via EU Login**



The screenshot shows the top of the ERN CPMS website. On the left, there is a header with the European Reference Networks logo and the text "ERN CPMS". Below this, the main content area is split into two columns. The left column is titled "Clinical Patient Management System (CPMS)" and contains text describing the system's purpose. The right column is titled "Secure Login" and contains text stating that users can log in via EU Login. A blue button with a right-pointing arrow and the text "Login via EU Login" is highlighted with a red dashed border. Below the button, there is a link for non-EU login users.

European Reference Networks | ERN CPMS

Clinical Patient Management System (CPMS)

This site provides a demonstration of how OpenApp could use the Clinical Insight platform to deliver CPMS for European Reference Networks (ERNs).
The CPMS aims at supporting ERNs in improving the diagnosis and treatment of rare or low

Secure Login

You can Login to the CPMS ERN through the EU Login Authentication Service.

[➔ Login via EU Login](#)

[To use non-eulogin users, click here \(test only\).](#)

If you have any question in regards to this procedure please do not hesitate to contact the helpdesk

SANTE-ERN-CPMS-ITSUPPORT@ec.europa.eu



ec.europa.eu/health/ern
@EU_health